

# Strategic Plan 2019 – 2021

## Our Vision

Known as the centre for exemplary, prevention focused health care, driving education and training and leading primary healthcare research

## Our Patients

- Transition from person-centred care to persons at the forefront of their care
- Provide quality preventative interdisciplinary healthcare
- Increased emphasis on lifestyle and holistic approach to interdisciplinary healthcare
- Patient care developed with the patient to meet their needs

## Our People

- Maintain an environment that attracts and retains high quality staff and contractors
- Build organisational capability to enable delivery of excellent interdisciplinary primary healthcare
- Continue to promote and improve a collaborative, safe and enjoyable workplace

## Research, Education and Training

- Conduct primary healthcare research that will influence healthcare delivery and improve patient outcomes
- Secure external funds to ensure long term financial sustainability
- Develop strategic partnerships with aligned organisations
- Continue training GP Registrars

## Our Sustainability

- Build capability to respond with resilience to a changing environment
- Improve communication and engagement between employees, contractors and patients
- Identify areas of un-met community need